

Danny Ng  
Blk 192 Punggol Central  
#11-319  
Singapore



28 June 2003

Ms Carolina Noonchoo  
Managing Partner  
STUDIO 2 DESIGN COLLECTION  
384A East Coast Road  
Singapore 428988

Dear Carolina

### **LETTER OF APPRECIATION**

I would like to put in writing my heartfelt appreciation for a job well done!

Below are the observations I made with regards to the performance of you and your team in designing and renovating my apartment.

Studio 2 addressed my concerns professionally and satisfactorily, and offered workable alternatives before the contract was awarded to your company. This greatly allays my fear that the design concept and finishes may not have been what I have wanted.

You are able to work within my allocated budget for the entire project. I must say that I was rather worried initially because of the amount of specialized works and materials involved.

As far as the workmanship for the entire project is concerned, I am very satisfied with what I see. From tiling, painting, customized furniture to curtains, every item was made according to specifications. Rectification requests were also attended to promptly.

One impressive quality I must highlight is the service attitude of Studio 2. You were always contactable, and have gone beyond the normal call of duties to help me resolve my concerns.

I will have no qualms in recommending Studio 2 to anyone who is looking for designer or/and project consultant for home or otherwise. The performance of you and your team has far exceeded my expectation.

Thank you for making my dream home come true, Studio 2!

Yours truly